

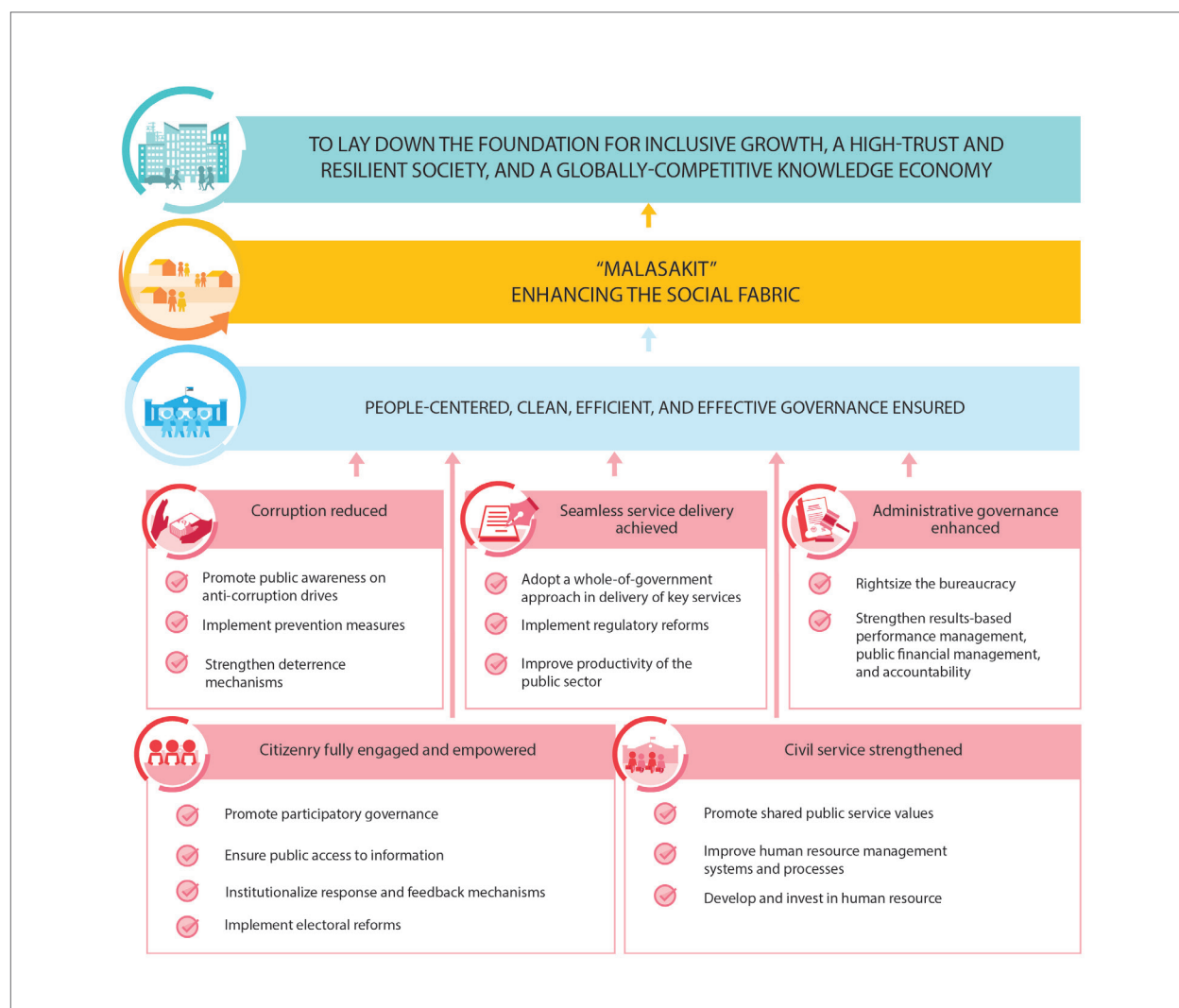
05 Ensuring People-Centered, Clean, and Efficient Governance

Ensuring People-Centered, Clean, and Efficient Governance

As part of the *Malasakit* pillar of the Philippine Development Plan (PDP) 2017-2022, strategies on improving governance are aimed towards enhancing the social fabric by making the government worthy of people's trust. This will be realized through programs and projects (PAPs) that will aid in the achievement of the following subsector outcomes: (a) corruption reduced; (b) seamless service delivery achieved; (c) administrative governance enhanced; (d) citizenry fully engaged and empowered; and (e) civil service strengthened.

The Chapter includes 98 PAPs with total investment targets of ₱258,433.45 million for 2017-2022.

Figure 5.1. Strategic Framework to Ensure People-Centered, Clean, Efficient, and Effective Governance



LINKAGE WITH PDP AND ITS RESULTS MATRICES

The 98 PAPs are clustered according to the following governance subsector outcomes:

- a. Corruption reduced (3 PAPs);
- b. Seamless service delivery achieved (64 PAPs);
- c. Administrative governance enhanced (3 PAPs);
- d. Citizenry fully engaged and empowered (9 PAPs); and
- e. Civil service strengthened (19 PAPs).

Of these PAPs, two are identified as Core Investment Programs/Projects (CIPs). The Department of Information and Communications Technology (DICT) will launch the National Government Portal, a one-stop gateway for all government services, data, and information, with total investment targets for 2017-2022 of ₱2,618.15 million. The Department of Foreign Affairs (DFA) will rehabilitate and retrofit its main building, with total investment targets of ₱1,682.74 million from 2017-2022, to improve delivery of passport services to citizens.

Corruption reduced

Primarily led by the Office of the Ombudsman (OMB), the PAPs under this subsector outcome aim to reduce corruption and bribery through promoting public awareness on anti-corruption drives, implementing prevention measures, and strengthening deterrence mechanisms.

Encouraging the participation of citizens in the process, OMB will improve the reward system for whistleblowers through the Whistleblower Account/Reward Project with 2017-2022 total investment targets of ₱50.00 million.

To measure the extent of pervasiveness of corruption, OMB will conduct a survey on the actual experience of citizens on corruption with 2017-2022 total investment targets of ₱169.09 million. The results of this survey can be used to track the progress of the national anti-corruption campaign of the government.

In terms of deterrence mechanisms, OMB will implement the newly developed e-Statement of Assets, Liabilities, and Net Worth (e-SALN) system, which enables online filing of the 2016 SALN for pilot agencies, with 2017-2022 total investment targets of ₱80.03 million. The project will assist OMB in improving efficiency, effectiveness, and credibility of the income and asset declaration system as a key institutional mechanism to combat corruption.

Seamless service delivery achieved

Majority of the PAPs to achieve seamless service delivery seek to improve processes through investing in technologies. For example, the Department of Budget and Management (DBM) will modernize the Philippine Government Electronic Procurement System through an electronic solution for all stages of government procurement with 2017-2022 total investment targets of ₱150.00 million. DFA will also modernize its internal systems through their project on Enterprise Resource Planning System and strengthen the security of their internal data through their Critical Infrastructure Resilience Project for ICT Resources. These projects will have total investment targets of ₱280.90 million and ₱375.00 million for 2017-2022, respectively.

Various agencies will adopt a whole-of-government approach through interoperability. To wit, DICT will develop the e-Government Master Plan, a strategic document that will enable collaborative and whole-of-government approach to digital transformation.¹ The agency will also launch the Government Operations Management Platform – an integrated and shared cloud service for government data with total investment targets of ₱111.00 million over the medium term. Similar initiatives from DICT include the National Government Data Center Infrastructure Project (₱242.39 million), Authoritative Registries and Government Common Platform (₱315.11 million), and the government-wide Medium-term Information and Communications Technology Harmonization Initiative (MITHI).²

Government transactions will also be simplified through the following PAPs (2017-2022 total investment targets reflected below):

- Department of Trade and Industry’s (DTI) Philippine Business Registry for integration of business registration (₱35.00 million);
- Department of the Interior and Local Government’s (DILG) Improve Local Government Units’ (LGUs) Competitiveness and Ease of Doing Business for business permitting (₱309.66 million);
- DICT’s Integrated Business Permits and Licensing System for streamlined business permitting (₱107.40 million);
- National Bureau of Investigation’s (NBI) Clearance Processing and Issuance System for continuous improvement of the online application and payment system (₱141.48 million); and
- Bureau of Internal Revenue’s (BIR) Development of Tax Clearance Processing System for automatic issuance of clearance (₱16.93 million).

Several agencies will also implement regulatory reforms through the Modernizing Government Regulations Program—a joint initiative of Development Academy of the Philippines (DAP), National Economic and Development Authority (NEDA), and the Inter-Agency Committee on Good Governance, with 2017-2022 total investment targets of ₱130.08 million. The program will examine existing regulations to streamline unnecessary rules and compliance costs, ensure regulatory effectiveness, and influence agencies to collaborate in reducing regulatory burden to businesses.

Improving productivity is also translated in upgrading government quality management systems (QMS) such as International Organization for Standardization Certification. The project will be undertaken by DFA, Cagayan State University (CSU), and Cooperative Development Authority (CDA), with total investment targets amounting to ₱73.28 million for 2017-2022. Capacity building for QMS will also be strengthened through the Government Quality Management Program, an initiative being implemented by DAP and DBM, with 2017-2022 total investment targets of ₱268.50 million.

Also under Outcome 2 is DILG’s Local Government Operations Center which has total investment targets for 2017-2022 amounting to ₱24,908.43 million. The project intends to provide workspaces for Municipal/City Local Government Operations Officers which are usually provided by their respective LGUs of assignment.

¹ As a strategic document, the development of the e-Government Master Plan is not included in the 2017-2022 Public Investment Program (PIP) but it will serve as a guide in the digital transformation of government processes and services.

² Pursuant to the DICT-DBM-NEDA Joint Memorandum Circular No. 2017-001 dated May 12, 2017 on extending the conduct of MITHI for Fiscal Year 2017-2022, MITHI, to be led by DICT, aims to ensure coherence of ICT PAPs of the government. MITHI is not included in the 2017-2022 PIP but all ICT-related resources and PAPs shall undergo the evaluation, review, and monitoring of the MITHI Steering Committee.

Administrative governance enhanced

PAPs under this subsector outcome include those that will implement organizational, systemic, and functional government reforms. Steered by DBM, the National Government Rightsizing Program³ and the Budget and Treasury Management System (BTMS) will streamline the organizational structure and strategic processes, respectively, of the bureaucracy. The BTMS has total investment targets of ₱780.21 million for 2017-2022. Related to this, DAP will also invest ₱117.90 million to reinforce the Results-Based Performance Management System, which links budget outcomes and outputs, strengthens performance monitoring, and speeds up streamlining of agency frontline services.

Citizen fully engaged and empowered

The sector will sustain existing transparency, accountability, and participation initiatives such as DILG's Full Disclosure Policy Portal with 2017-2022 total investment targets of ₱29.59 million, Performance Challenge Fund with total investment targets of ₱19,803.70 million, and the Seal of Good Local Governance or the Local Governance Performance Management System with total investment targets of ₱193.00 million.

New initiatives include the Freedom of Information Program⁴ by the Presidential Communications Operations Office, estimated at ₱16.50 million. The program will fully implement Executive Order No. 2, s. 2016.⁵

DILG will also deeply engage civil society organizations (CSOs) through its CSOs-People's Participation Partnership Program with 2017-2022 total investment targets of ₱149.64 million. The program aims to strengthen the partnership of DILG with CSOs and the private sector through the conduct of social accountability initiatives. Points of collaboration between LGUs, CSOs, and private sector representatives will be easily determined once the Citizens Satisfaction Index Survey is institutionalized and implemented in all LGUs nationwide.

To strengthen local participation, DILG will also pursue the continuation of the Bottom-up Budgeting program, now dubbed as Assistance to Disadvantaged Municipalities (ADM) Program⁶ which has investment targets totaling to around ₱197,206.55 million for 2017-2022.

To ensure responsiveness of PAPs to the needs of the people, DFA will allocate total investment targets of ₱100.00 million to hire the services of a call center provider to cater to inquiries and assistance needs of citizens.

³ As of submission, the total project cost is yet to be determined. It is estimated to be not less than ₱16,184.00 million to provide for the payment of retirement benefits and separation incentives of about 26,000 personnel, accounting for around 10 percent of the total number of authorized General Civil Servant positions in the National Government who are projected to be affected in the implementation of the Rightsizing Program in the Executive Branch.

⁴ For inclusion in the PIP updating.

⁵ Operationalizing in the Executive Branch of the People's Constitutional Right to Information and the State Policies to Full Public Disclosure and Transparency in the Public Service and Providing Guidelines Therefor.

⁶ Includes the following PAPs: (a) ADM Program - DILG Fund; (b) ADM Program - Local Government Support Fund; and (c) Assistance to Municipalities - Empowerment Fund.

Civil service strengthened

Building capacities of personnel form bulk of the PAPs under this outcome, accounting for 78.95 percent of the total investment targets. Other PAPs strive to enhance internal and human resource management systems.

For developing and investing in human resource, the total investment targets of ₱887.01 million from 2017-2022 is necessary for the sustained implementation of DAP's Public Management Development Program. DILG, with the assistance of Agence Francaise de Developpement, will enhance the Disaster Preparedness Audit certification scheme of LGUs in the amount of ₱280.74 million for 2017-2022. NEDA, through its Northern Mindanao Regional Office, will construct a three-building complex for Project EXCITE or Excellence in Innovation, Transformation and Education for Good Governance with total investment targets of ₱204.24 million. The complex will serve as a training institute for local officials, heads of offices, and chief executive officers.

In terms of upgrading work-related systems, BIR will need ₱17.80 million to subscribe to an automated payroll system, whereas DICT will require ₱17.16 million to develop and implement various internal systems (e.g., planning and budgeting, human resource management, project management, etc.).

HIGHLIGHTS OF THE PIP CHAPTER

BIR, an attached bureau of the Department of Finance (DOF), has the highest number of PAPs at 17.35 percent of the total number of PAPs under this Chapter (17 PAPs), followed by DFA at 16.33 percent (16 PAPs), while DICT and DFA will be implementing the Chapter's CIPs.

In terms of spatial coverage, 77.55 percent (76 PAPs) of the total number of PAPs have nationwide coverage. This is followed by region-specific PAPs which account for 13.27 percent (13 PAPs), and interregional PAPs for 9.18 percent (9 PAPs).

With regard to mode of implementation, most PAPs will be implemented using local funds (86 PAPs), including the Chapter's CIPs.

In terms of status, ongoing PAPs dominate the list (45.92% or total of 45 PAPs). PAPs that are currently undergoing approval process or Level 2 PAPs account for 30.61 percent (30 PAPs).

SUMMARY TABLES

Table 5.1.A. PIP Investment Targets by Outcome

SECTOR OUTCOME	NO. OF PAPS	INVESTMENT TARGETS (IN ₱ MILLION)							TOTAL PROJECT COST*
		2017	2018	2019	2020	2021	2022	2017-2022	
Sector Outcome: People-centered, clean, efficient, and effective governance									
Subsector Outcome 1: Corruption reduced	3	-	58.47	56.41	58.91	61.41	63.91	299.12	299.12
Subsector Outcome 2: Seamless service delivery achieved ^a	64	1,836.81	5,549.87	25,320.01	2,038.73	1,737.89	1,558.23	38,065.69	38,395.10
Subsector Outcome 3: Administrative governance enhanced	3	58.25	296.93	236.00	206.20	50.37	50.37	898.11	952.50
Subsector Outcome 4: Citizen fully engaged and empowered	9	21,121.10	27,307.00	32,223.56	38,373.75	45,159.26	53,299.68	217,484.36	398,466.28
Subsector Outcome 5: Civil service strengthened	19	290.74	445.59	263.16	312.50	200.79	173.39	1,686.17	2,239.40
TOTAL	98	23,306.90	33,657.85	58,099.15	40,990.09	47,209.72	55,145.59	258,433.45	440,352.39

* May not be equal to the '2017-2022 investment targets' as total project cost may include investments prior to or after the 2017-2022 Plan period.

^a The '2017-2022 investment targets' and 'total project cost' include the estimated total project cost of one project which do not have annual breakdown of investment targets as of agency submission in the PIP Online (PIPOL) System (to be determined).

Table 5.1.B. CIP Investment Targets by Outcome

SECTOR OUTCOME	NO. OF PAPS	INVESTMENT TARGETS (IN ₱ MILLION)							TOTAL PROJECT COST*
		2017	2018	2019	2020	2021	2022	2017-2022	
Sector Outcome: People-centered, clean, efficient, and effective governance									
Subsector Outcome 2: Seamless service delivery achieved	2	577.40	1,160.37	939.87	575.99	628.36	418.90	4,300.89	4,300.89
TOTAL	2	577.40	1,160.37	939.87	575.99	628.36	418.90	4,300.89	4,300.89

* May not be equal to the '2017-2022 investment targets' as total project cost may include investments prior to or after the 2017-2022 Plan period.

Table 5.2.A. PIP Investment Targets by Implementing Agency

AGENCY	NO. OF PAPS	INVESTMENT TARGETS (IN ₱ MILLION)							TOTAL PROJECT COST*
		2017	2018	2019	2020	2021	2022	2017-2022	
CDA	1	3.80	8.78	9.65	10.62	11.68	12.85	57.38	57.38
CHED	1	-	10.00	-	-	-	-	10.00	10.00
CSU	1	-	10.00	-	-	-	-	10.00	10.00
COMELEC	3	0.35	116.07	0.10	0.35	0.10	0.10	117.07	117.07
HOR	1	65.00	-	-	-	-	-	65.00	65.00
DAP	4	189.53	225.80	235.42	252.99	259.58	240.17	1,403.49	2,010.34
DBM	2	88.85	357.23	234.80	187.00	31.17	31.17	930.21	949.95
DFA ^a	18	692.72	1,133.73	678.23	240.53	244.49	251.79	3,265.63	3,308.37
DFA (Main) ^a	16	692.72	1,131.88	675.54	230.56	233.57	240.36	3,228.78	3,271.51
FSI	2	-	1.85	2.70	9.97	10.92	11.42	36.85	36.85
DICT	12	-	972.45	750.15	816.79	628.36	418.90	3,586.65	3,586.65
DILG	16	21,944.10	30,341.50	55,862.40	39,238.46	45,931.40	54,126.70	247,444.55	428,624.17
DILG (Main)	11	21,939.10	30,334.40	55,860.75	39,238.46	45,931.40	54,126.70	247,430.80	428,610.42
LGA	4	5.00	7.10	1.65	-	-	-	13.75	13.75
DND	4	8.00	13.48	0.90	-	-	-	22.38	22.38
PVAO	4	8.00	13.48	0.90	-	-	-	22.38	22.38
DOF	19	243.52	137.14	105.00	-	-	-	485.67	555.67
BIR	17	211.52	99.84	105.00	-	-	-	416.37	416.37
SEC	2	32.00	37.30	-	-	-	-	69.30	139.30
DOJ	3	16.00	96.79	67.09	44.09	9.00	-	232.98	232.98
NBI	3	16.00	96.79	67.09	44.09	9.00	-	232.97	232.97
DOT	3	-	1.20	-	-	-	-	1.20	1.20
TPB	3	-	1.20	-	-	-	-	1.20	1.20
DTI	5	-	86.50	67.84	68.50	-	-	222.84	222.84
NEDA	3	55.03	98.70	31.15	71.86	32.54	-	289.28	289.28
OMB	3	-	58.47	56.41	58.91	61.41	63.91	299.12	299.12
TOTAL	98	23,306.90	33,657.85	58,099.15	40,990.09	47,209.72	55,145.59	258,433.45	440,352.39

* May not be equal to the '2017-2022 investment targets' as total project cost may include investments prior to or after the 2017-2022 Plan period.

^a The '2017-2022 investment targets' and 'total project cost' include the estimated total project cost of one project which do not have annual breakdown of investment targets as of agency submission in the PIPOL System (to be determined).

Table 5.2.B. CIP Investment Targets by Implementing Agency

AGENCY	NO. OF PAPS	INVESTMENT TARGETS (IN ₱ MILLION)							TOTAL PROJECT COST*
		2017	2018	2019	2020	2021	2022	2017-2022	
DFA	1	577.40	689.10	416.24	-	-	-	1,682.74	1,682.74
DICT	1	-	471.27	523.63	575.99	628.36	418.90	2,618.15	2,618.15
TOTAL	2	577.40	1,160.37	939.87	575.99	628.36	418.90	4,300.89	4,300.89

* May not be equal to the '2017-2022 investment targets' as total project cost may include investments prior to or after the 2017-2022 Plan period.

Table 5.3.A. PIP Investment Targets by Spatial Coverage

SPATIAL COVERAGE	NO. OF PAPS	INVESTMENT TARGETS (IN ₱ MILLION)							TOTAL PROJECT COST*
		2017	2018	2019	2020	2021	2022	2017-2022	
Nationwide^a	76	2,123.63	5,774.08	5,488.56	5,897.11	5,475.54	5,259.07	30,017.99	35,843.61
Interregional	9	20,532.88	26,991.79	52,062.34	34,944.92	41,634.97	49,825.95	226,017.00	402,110.32
Region-specific	13	650.40	891.98	548.25	148.06	99.21	60.56	2,398.46	2,398.46
NCR	9	650.40	773.91	511.45	73.93	66.67	60.56	2,136.92	2,136.92
Region II	1	-	10.00	-	-	-	-	10.00	10.00
Region X	2	-	98.84	31.15	71.86	32.54	-	234.38	234.38
No specified region	1	-	9.24	5.65	2.28	-	-	17.16	17.16
TOTAL	98	23,306.90	33,657.85	58,099.15	40,990.09	47,209.72	55,145.59	258,433.45	440,352.39

* May not be equal to the '2017-2022 investment targets' as total project cost may include investments prior to or after the 2017-2022 Plan period.

^a The '2017-2022 investment targets' and 'total project cost' include the estimated total project cost of one project which do not have annual breakdown of investment targets as of agency submission in the PIPOL System (to be determined).

Table 5.3.B. CIP Investment Targets by Spatial Coverage

SPATIAL COVERAGE	NO. OF PAPS	INVESTMENT TARGETS (IN ₱ MILLION)							TOTAL PROJECT COST*
		2017	2018	2019	2020	2021	2022	2017-2022	
Nationwide	1	-	471.27	523.63	575.99	628.36	418.90	2,618.15	2,618.15
Region-specific	1	577.40	689.10	416.24	-	-	-	1,682.74	1,682.74
NCR	1	577.40	689.10	416.24	-	-	-	1,682.74	1,682.74
TOTAL	2	577.40	1,160.37	939.87	575.99	628.36	418.90	4,300.89	4,300.89

* May not be equal to the '2017-2022 investment targets' as total project cost may include investments prior to or after the 2017-2022 Plan period.

Table 5.4.A. PIP Investment Targets by Mode of Implementation

MODE OF IMPLEMENTATION	NO. OF PAPS	INVESTMENT TARGETS (IN ₱ MILLION)							TOTAL PROJECT COST*
		2017	2018	2019	2020	2021	2022	2017-2022	
LFP (RA 9184)^a	86	23,062.91	33,226.49	58,030.00	40,937.86	47,198.70	55,134.06	257,614.17	439,532.08
ODA	3	191.14	170.42	4.22	-	-	-	365.77	366.80
Others (including ICG)	4	52.50	143.03	62.13	41.91	-	-	299.58	299.58
TBD	5	0.35	117.92	2.80	10.32	11.02	11.52	153.93	153.93
TOTAL	98	23,306.90	33,657.85	58,099.15	40,990.09	47,209.72	55,145.59	258,433.45	440,352.39

* May not be equal to the '2017-2022 investment targets' as total project cost may include investments prior to or after the 2017-2022 Plan period.

^a The '2017-2022 investment targets' and 'total project cost' include the estimated total project cost of one project which do not have annual breakdown of investment targets as of agency submission in the PIPOL System (to be determined).

Table 5.4.B. CIP Investment Targets by Mode of Implementation

MODE OF IMPLEMENTATION	NO. OF PAPS	INVESTMENT TARGETS (IN ₱ MILLION)							TOTAL PROJECT COST*
		2017	2018	2019	2020	2021	2022	2017-2022	
LFP (RA 9184)	2	577.40	1,160.37	939.87	575.99	628.36	418.90	4,300.89	4,300.89
TOTAL	2	577.40	1,160.37	939.87	575.99	628.36	418.90	4,300.89	4,300.89

* May not be equal to the '2017-2022 investment targets' as total project cost may include investments prior to or after the 2017-2022 Plan period.

Table 5.5. PIP Investment Targets by Status/Level of Readiness

PROJECT READINESS	NO. OF PAPS	INVESTMENT TARGETS (IN ₱ MILLION)							TOTAL PROJECT COST*
		2017	2018	2019	2020	2021	2022	2017-2022	
With Total Project Cost above ₱2.5 Billion									
Ongoing	4	21,301.32	27,565.94	32,532.93	38,729.88	45,556.87	53,743.95	219,430.89	400,392.70
Undergoing Approval Process (Level 2)	1	-	471.27	523.63	575.99	628.36	418.90	2,618.15	2,618.15
For Submission to the Approving Body (Level 3 and Level 4)	1	-	2,133.76	22,774.67	-	-	-	24,908.43	24,908.43
Subtotal	6	21,301.32	30,170.96	55,831.23	39,305.88	46,185.22	54,162.85	246,957.47	427,919.28
With Total Project Cost of ₱1 Billion - ₱2.5 Billion									
Ongoing	2	487.13	391.24	395.48	399.85	404.34	408.97	2,487.01	3,039.21
Undergoing Approval Process (Level 2)	1	577.40	689.10	416.24	-	-	-	1,682.74	1,682.74
Subtotal	3	1,064.53	1,080.35	811.72	399.85	404.34	408.97	4,169.75	4,721.95
With Total Project Cost below ₱1 Billion									
Ongoing	39	751.20	1,168.82	697.63	683.92	330.38	282.01	3,913.95	4,296.44
Approved (Level 1)	2	117.50	79.50	18.00	-	-	-	215.00	215.00
Undergoing Approval Process (Level 2)	28	33.80	989.99	459.33	446.82	131.09	134.76	2,195.79	2,195.79
For Submission to the Approving Body (Level 3 and Level 4) ^a	20	38.56	168.23	281.25	153.63	158.69	156.99	981.49	1,003.92
Subtotal	89	941.06	2,406.54	1,456.20	1,284.37	620.16	573.76	7,306.23	7,711.15
TOTAL	98	23,306.90	33,657.85	58,099.15	40,990.09	47,209.72	55,145.59	258,433.45	440,352.39

* May not be equal to the '2017-2022 investment targets' as total project cost may include investments prior to or after the 2017-2022 Plan period.

^a The '2017-2022 investment targets' and 'total project cost' include the estimated total project cost of one project which do not have annual breakdown of investment targets as of agency submission in the PIPOL System (to be determined).

